

COMPREHENSIVE SUPPORT FOR VETERANS & THEIR FAMILIES



We offer a range of free, holistic services designed to meet your needs and help you achieve your goals. Whether you're transitioning to civilian life, seeking new opportunities, or facing challenges, we're here to help you navigate the path forward.

We proudly support veterans of all eras and service branches, along with eligible family members, across Rochester and the surrounding counties.

“While I was [at Veterans Outreach Center], a fellow veteran who was homeless came in for help. During that time, I witnessed VOC staff doing everything they could to make this gentleman feel welcome. They offered him food, clothing, and a blanket. **Most of all, they showed him great compassion.**”

- Gary, VOC client

“Having [Veterans Outreach Center] advocate for me helped ease so much stress. Support through programs like that is so critical to support our troops.”

- A. Wells, VOC client

Your Investment Helps Veterans RISE

Contact us at **585.546.1081** to learn more about:

- Investing in veterans, legacy gifts, etc.
- In-kind donations (food, clothing, etc.)
- Event sponsorships
- Volunteer & career opportunities

CONTACT & CONNECT:

Richards House & Otto's Phoenix House

791 South Ave.
Rochester, NY
14620

585.736.0790
vocroc.org

Liberty Landing

185 Scio St.
Rochester, NY
14605



Visit our Website



Invest in Veterans



OUR MISSION:

Our mission is to serve veterans with compassion and advocate for all who have worn our nation's uniform so they can RISE and live life to the fullest.

OUR VALUES:

- Respect
- Integrity
- Service
- Excellence

ADDITIONAL SERVICES AVAILABLE TO ALL VETS

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| Workforce Development | Fitness Center |
| Veteran & Family Supportive Services | Behavioral Health Services |
| Legal Counseling | Wellness Programs |
| Residential Program | Support Groups |
| Peer Support Center | Art Therapy |
| Veterans Treatment Court | Crisis Intervention |
| Free Bus Passes | NYS Accredited Veterans Benefits Counseling |
| Food and Clothing Pantry | Job Training & Certification |



RESIDENTIAL PROGRAM

Emergency, transitional, and permanent supportive housing for veterans.



RICHARDS HOUSE

EMERGENCY AND TRANSITIONAL HOUSING FOR MALE VETERANS

Richards House is often the first step for veterans experiencing homelessness.

Our goal is to make sure every veteran leaves Richards House with a sustainable housing plan and renewed hope for the future.

THIS 24/7 SUPPORTIVE PROGRAM OFFERS:

- Structured, safe housing
- Individualized case management
- Mental health & substance abuse resources
- Job training and housing assistance



OTTO'S PHOENIX HOUSE

TRANSITIONAL HOUSING FOR FEMALE VETERANS AND/OR THEIR CHILDREN

Otto's Phoenix House provides transitional housing for female veterans who need additional time and support before moving into independent living. Veterans at Otto's Phoenix House receive:

- Safe, stable housing in a community setting
- Individualized case management and goal planning
- Access to mental health and substance use resources
- Employment assistance and life skills development
- A structured environment with peer support



LIBERTY LANDING

PERMANENT SUPPORTIVE HOUSING FOR VETERANS

VOC Liberty Landing is a joint venture between Veterans Outreach Center and Conifer Realty LLC, providing affordable housing in a veteran-preferred community in downtown Rochester.

Each unit includes a full kitchen, living and dining area, ample storage, and Energy Star-rated appliances for comfort and efficiency.

ON-SITE AMENITIES INCLUDE:

- Smart card laundry center
- Fitness room & great room for community gatherings
- VOC Community Residential Manager's office providing ongoing support

